

DRAFT
Outline
Wisconsin Action Plan for Health Care Quality and Safety
August 16, 2006

1. Executive Summary

2. Introduction

- An explanation of health information exchange (HIE), health information technology (HIT), Regional Health Information Organizations (RHIO), etc.
- What the report is about - using health IT and exchange to improve health care delivery, patient care, and population health
 - Promoting accurate and appropriate shared information about individual patients among health care providers
 - Benefits of the system for supporting medical care practitioners and rapid deployment of evidence-based medicine
 - Standardizing performance indicators among health care providers organizations to improve organization performance and public reporting of quality, safety and efficiency data for consumers and health care purchaser decision
- Why this is important and what is being done about it in Wisconsin, including:
 - The Governor's Executive Order and creation of the eHealth Care Quality and Patient Safety Board
 - Private initiatives occurring across the state, such as the development of RHIOs
- How the plan is synchronized with national priorities
- Process used to solicit and assure input from a wide range of stakeholders, including both providers and consumers
 - Environmental scan – including key informant interviews, survey of EHR use in Wisconsin done by MetaStar and Planning Forum May 2006
 - Creation of workgroups
 - Inclusion of national survey findings on consumer preferences, concerns, and goals regarding HIT, HIE, and privacy
 - Focus on achievable, actionable and practical initiatives

- Short-term (one year or less) achievable, practical and measurable initiatives to show early progress, value and momentum.
- Mid-term and long-term recommendations for full implementation.
- Care taken to assure that recommendations reach across geographical, demographic and organizational boundaries (such as strategies to address adoption of health information technology in rural areas and small practices as well as larger health care organizations).
- How the work is informed by an understanding of national landscape and literature on HIT and HIE, including Return on Investment (ROI) concepts and the opportunities and barriers towards achieving this.

3. Recommendations / Proposed Action Steps

- To assure widespread adoption of Electronic Health Record systems by Wisconsin's health care providers including policies needed to promote the implementation and adoption of HIT (including public sector health care providers) (*Patient Care and Finance workgroups*)
- To promote using HIT and HIE for consistent use of evidence-based medicine (*Patient Care and Consumer Interests workgroups*)
- To create a statewide eHealth information technical infrastructure (including technology options and their advantages and disadvantages) (*Information Exchange Workgroup*)
- To create sustainable organization and governance structures for a statewide eHealth information infrastructure (*Governance and Financing workgroups*)
- To serve consumer health information needs (*Consumer Interests Workgroup*);
- To assure privacy and security in electronic health information exchange (*Consumer Interests Workgroup*)
- To modernize public health practice – culled from each workgroup's recommendations

4. Inventory of existing eHealth resources (*Financing and Governance workgroups*)

- Provide a list and brief description of the three AHRQ-funded demonstration projects
- List and describe Wisconsin RHIOs and their status
- Provide first annual assessment of the extent to which automated information and decision support systems are used by health care providers in Wisconsin (*MetaStar is doing this work*)

- Describe how this *Action Plan* builds upon the various successful statewide and regional initiatives already underway in Wisconsin including those that:
 - identify metrics to measure performance from the perspective of patient care, public health, provider and payer value and overall economic value
 - collect and use scientifically valid data and information to assess the quality, performance and cost of healthcare
 - collect and use data and information for scientifically valid medical and public health research and analysis purposes
 - Identify funding sources to support the development of a statewide eHealth information infrastructure (*Financing Workgroup*)
5. Identify state level policy changes that are recommended to promote the implementation and adoption of health information technology.
 6. Describe the plans of the eHealth Board for annual updates on progress and adjustments as necessary to this plan.
 7. Summary/recap of recommended actions and key milestone dates to achieve the goals stated in the Executive Order within the next five years – including what, where, why, when and who including the transitional work plan (*synthesizing the recommendations of all workgroups*)

Stories to tell to illustrate issues

1. *Lead screening info from public health back to doctors about % of children in their practice on Medicaid that have been screened*
2. *Possibility of matching blood lead levels from public sources to MPS test scores*
3. *Bike accident out of town, waiting for hours to find out about date of last tetanus shot*
4. *Doctor practicing at two hospitals needs 12 different IDs to log into various hospital systems*
5. *Bringing in a relative's medication to an ER after they were admitted demonstrating the value of easily accessible medication lists*